**Comments from PMG Patient Information Evening**

**(Weight Management and Joint Problems)**

**on 10th October 2016**

1. **As a result of this evening do you have a better understanding of this topic?**

Yes: 46 Not sure: 1 No: 1

1. **Do you know what actions to take if you have concerns?**

Yes: 46 Not sure: 1 No: 1

Comments:

* Eat fewer carbs
* Do the exercises
* No – knee replacement needed
* It was a very interesting evening
* Start swimming
* Learnt several things I didn’t know before. Interesting that G{s are very supportive of NHS Choices – will start to use it more.
* Made me rethink exercise.
* Description of blood etc very helpful
* I have done a lot of reading but the evening was worthwhile

1. **Are there any further areas that you would like information on?**

* Statins
* For and against of statins/steroids
* Chest problems (prevention)
* Out of hours treatment
* Detached retinas and cataracts
* Food allergies
* Flu jabs
* Blood pressure problems
* Diabetes
* Future of NHS
* Management of polymyalgia rheumatica.
* Alcohol consumption
* These meetings are very informative
* Urinary problems
* Would be very interested to have a talk on how the PMG is run, organised and finances etc. How can patients help the surgery to work at its best?
* Specific info regarding general back pain and how to manage it.
* Incontinence
* Asthma treatments
* Sight health
* Alcohol
* The nervous system’s role in controlling the feet / legs
* Glaucoma and other eye problems

1. **Our patient group meets with the practice throughout the year to discuss ongoing plans, issues and matters of interest. Do you have any concerns or areas for improvement regarding the practice and the services we offer?**

* Making appointments
* Disappointment at the number of appointments missed by patients
* No – the sessions not only give people good advice but serve to increase people’s confidence in the knowledge of their GPs.
* No, very satisfied
* Evening appointments until 8 p.m. would be very nice. Even on certain days (n.b. evening surgeries are held until 8.30 on Tuesdays and Wednesdays)
* Yes, initial signing on at the practice and applying for online booking is not communicated very well. Had to make several trips to surgery with passports or other ID when it seemed like the whole process could have been done very quickly and easily with more information. This is my only issue though. Thank you for the good service otherwise.
* A general MOT for elderly who have not got specific problems would be helpful

**Other comments:**

* Came with my mum – very informative – wish my practice held information sessions. Good general advice & simply presented for the public. Thank you.
* Some really good presentations. Many thanks.
* Very good speakers, especially Dr Lyon
* It was extremely hot in the lecture theatre, making it a bit difficult to stay awake

How did you hear about the event?

Posters: 1 Website: 2 Press: 3 Emails: 14 Texts: 22 Friend/other: 5

About yourself:

<24: 0 25-34: 0 35-44: 0 45-54: 6 55-64: 3 65+: 39

Male: 10 Female: 33 Prefer not to say: 5