**Comments from PMG Patient Information Evening**

**(PMR, Childhood Illnesses and Community Pharmacists)**

**on 12th March 2018**

1. **As a result of this evening do you have a better understanding of this topic?**

Yes: 32

Not sure: 0

No: 0

Comments:

* Clear explanation of use of the defibrillator, very helpful

1. **Do you know what actions to take if you have concerns?**

Yes: 30

Not sure: 0

No: 0

Comments:

* Explained clearly by community pharmacist
* Well presented
* In view of the age range of those present, it would have been more beneficial if the item on Polymyalgia had been handled prior to child issues as it is a growing concern
* Made more aware
* Good to hear the role of pharmacist
* Very informative
* Very useful informative evening

1. **Are there any further areas that you would like information on?**

* Preventing medicine – merits of various screening programs
* Evening devoted to general issues relating to OAP group be considered?
* Thyroid related
* Ear, foot and skin issues
* Auto-immune conditions
* Fibromyalgia and CFS/ME
* Sciatica
* Anaemia
* Osteoporosis / alcoholism (how to identify)
* High cholesterol and medical treatments or non-medical alternatives

1. **Our patient group meets with the practice throughout the year to discuss ongoing plans, issues and matters of interest. Do you have any concerns or areas for improvement regarding the practice and the services we offer?**

* Would annual health checks for older patients be cost effective in long term by picking up problems early?
* Should we have an annual health check?
* Would the NHS save in the long run if one were implemented?
* More information on what is and what isn’t available, certainly on a Saturday or even Sunday
* Recently asked for a phone call from GP to avoid taking up an appointment. There was nothing available for 6 days
* Access to specific doctors
* Increasingly difficult to make appointments with both doctors and treatment room e.g. for blood tests. Especially, where have ongoing medical problems, it requires continuity by seeing the same doctor. In this case, the delay can be a month or more.

1. **How did you hear about the event?**

Posters in waiting room

Website 1

Local press 2

Emails 20

Texts 7

Other 2 (friends)

1. **About yourself:**

**Age: Gender:**